



Dear GAMUT Friends,

We're excited to update you on some of the major new features and improvements we have recently implemented and those in the pipeline for GAMUT. Each one is designed to help you enhance your effectiveness at measuring, reporting, benchmarking, and improving the quality of your transport program for the good of your patients.

Now, a little frustrating news: The world has gotten more expensive since launching GAMUT. These enhancements and others already planned require changing your GAMUT Quality Improvement Collaborative annual subscription. The price of your annual subscription will increase slightly this year. We have worked to resist the inflationary pressures to GAMUT's operations, but we must now make some pricing adjustments. We hope you view the increase as minimal. The new membership fee schedule will take effect for any program newly joining or renewing after January 1, 2024, as follows:

Program Size (annual # of transports)	Current Annual Subscription Fee (Since September 1, 2021)	New Annual Subscription Fee (Effective January 1, 2024)
1-500	\$750.00	\$800.00
501-2500	\$2,500.00	\$2,650.00
2501-6000	\$3,500.00	\$3,750.00
6000 +	\$4,500.00	\$4,800.00

The change helps us continue improving the performance and reliability of the product we all love and adding exciting new features. Rest assured that you aren't paying more for the same product – the improvements to the database made this year are substantial, and you'll find tremendous value in the improvements to come.

Here's a snapshot of improvements...

**Major Database Updates.** We heard your improvement suggestions. We have integrated the newest metrics clarifications and enhanced live and static metric reporting to maximize the value of the data for your improvement work. That upgrade launched October 2<sup>nd</sup>.



**QI School.** We've launched and plan to continue to add to our QI school training platform this fall and winter. These are short, focused, quality improvement training modules designed to help your teams leverage the benchmarked performance data into improvement work using proven improvement methodologies. These can be found in the resource tab within the GAMUT database.

**Enhanced data uploads.** We've heard of your desire to ease data submission via direct file uploads or other interfaces. Suffice it to say – we agree. The caveat is that we wanted to ensure the database upgrades launched on October 2<sup>nd</sup> were as perfect as possible. Once we are confident that those have been tested, we are prepared to begin the testing and rollout of data uploads (i.e., CSV files, or others). We don't have a specific date for this, but we support you and your team's maximizing efficiency in data submission. We hope that extra time saved will allow more planning and executing the improvement activities that matter for your patients! More to come on this feature in 2024.

**And more!** The innovation doesn't stop there. We're always listening for your feedback and investigating improvements to make GAMUT even more useful to you.

As a loyal GAMUT user, we hope you're as excited as we are about the future of the GAMUT QI Collaborative. Concerning the pricing change, we're notifying all customers of the January 1, 2024 effective date. No action on your part is required if you've already joined or renewed in 2023. But your program will see the price increase in your 2024 renewal invoice.

As always, we're committed to providing quality services to you, and we appreciate your continued support and partnership. If you need any help, just reach out or visit the GAMUT Website for more information.

Sincerely,  
Your GAMUT QI Team